



These are the stories of the people, places, and things encountered in and around public transit.



RAINA

"I see kindness all the time on METRO busses; people giving up seats, carrying bags... People help each other in a lot of different ways."

RICHARD

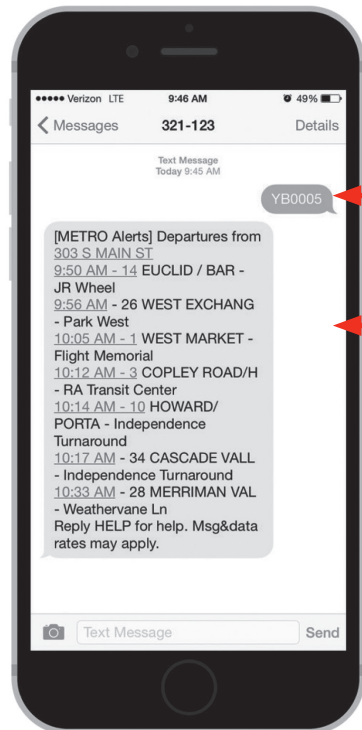
"I've been riding the bus for over 50 years, since I was little. Growing up, I would ride with my grandmother and my mother."



Follow us to meet the people who keep METRO moving!

@summitstoriesmetrorata
 @summitstories_

It's easy! Use the numbers on the sign to find out when the next bus is coming. Follow the two steps below:



Step 1

Text* your bus stop ID (the top number in black) to **321123**

Step 2

There's your text with your bus stop ID.

Here are the buses leaving your stop.

*standard msg & data rates apply

Visit akronmetro.org for more tools & tips!

METRO IS HIRING OPERATORS!

It takes up to 12 weeks of intense training to be a Bus Operator. Bus Operators are the faces of METRO. Here's what it takes to GET your career on the road:

- You must be at least 18 years old.
- You'll need a high school diploma or GED.
- You should have a temporary commercial driver's license with passenger and air brake endorsement when you begin the job.
- You must have a safe driving record with no more than 2 points on your license.
- You must pass a drug screen & functional capacity exam prior to & after hire.
- You must have no disqualifying felony/misdemeanor convictions.
- You must be able to work flexible hours like split shifts, nights, and weekends.
- You need to like people and give great customer service.

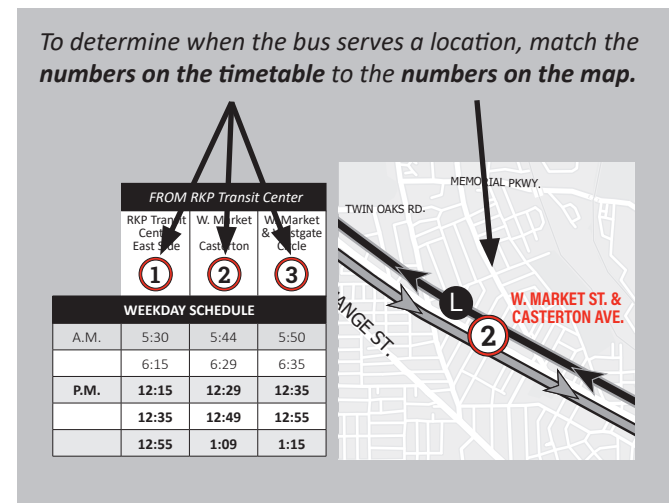
Questions? Email HRrecruits@yourmetrobus.org
 We hope to hear from you soon!

Apply online at yourmetrobus.org or text "HIREME" to 330-516-6060

Match the numbered circle on the map to the column of times with the same number to see when the bus serves that location (these locations are called timepoints).

To determine when the bus serves a stop between different timepoints, look at when it is due at the timepoint before your stop and the timepoint after your stop, and you can estimate when the bus will arrive. PM time in bold. Always be at your stop 5 minutes early!

This symbol indicates transfer points. Routes serving a transfer point are indicated at the top of the time schedule, just above the name of the stop.



Please Note
 PM time in bold. Bus schedules do not reflect route detours. For a complete detours list, visit yourmetrobus.org/route-detours.aspx.

See you on the bus!

Text to find out when the next bus is leaving from your stop, watch your bus move on a fancy map, download the MyStop app or sign up for alerts!



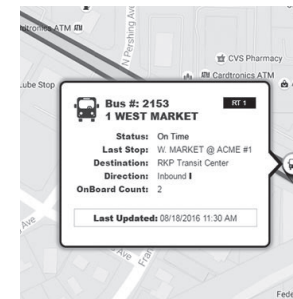
Text **YB0001** to **321123** for your next bus

TEXT!

Text your bus stop ID to **321123** & you'll get a text back with the next bus's departure time.

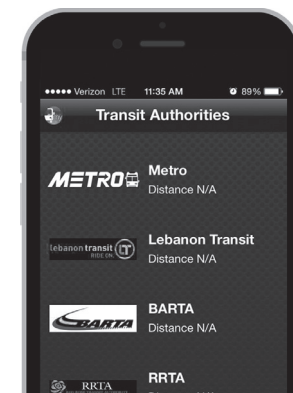
MAP!

Visit yourmetrobus.org to watch your bus move on a map in real time! You can also set up alerts for routes you ride.



APP!

Download the **MyStop** app from the App Store or Google Play, tap "METRO" on the list & get tracking!



Please have exact fare. Operators do not carry change.

- Single Trip**
 General Line-Service..... \$1.25
 Senior*/Disability..... \$0.50
 Children 5 and under..... Up to 2 children ride free with each fare-paying person
- 1-Day Pass (Valid on METRO Direct only)..... \$2.50**
7-Day Pass (Valid on METRO Direct only)..... \$15.00
31-Day Pass (Valid on METRO Direct only)
 General..... \$50.00
 Senior*/Disability..... \$30.00
- Northcoast Express..... \$5.00**
 10-Ride Ticket..... \$40.00
 Senior*/Disability..... \$2.00

*Adults age 62 or older
 You must show a SCAT I.D., D&S Card or Medicare Card to receive the Senior/Disability discount. All fare sales are final. No exchanges or refunds.

*Schedules are subject to change. Please visit yourmetrobus.org or call 330.762.0341 regarding updates or changes.



No cash? No problem! Purchase your bus pass on your mobile device anytime, anywhere. Just follow these simple steps:

1. Download the free EZfare app on the App Store or Google Play.
2. Create an account.
3. Select **METRO**.
4. Purchase your bus pass using your credit card or digital wallet. *You need data/WiFi to purchase your bus pass.*
5. Activate your bus pass just before boarding. *You do not need data/WiFi to activate your bus pass.*
6. Show the active pass to the bus operator.

NORTHCOAST EXPRESS



Serves:

- Ghent Road Park N Ride
- Downtown Cleveland
- Cleveland State
- Cleveland Clinic
- University Circle
- VA Hospital



365 Days of Service

METRO offers bus service 365 days a year. Service may be limited on the holidays. Visit yourmetrobus.org for schedules.

Lost Items

METRO is not responsible for lost or stolen items. Call METRO Customer Care at 330.762.0341 for help in locating lost items.

Title VI

METRO RTA operates its programs and services without regard to race, color, national origin, age, gender or disability. If you feel you have been discriminated against, you can file a complaint online at yourmetrobus.org or call 330.762.0341.

More Frequency

Any routes featuring a stopwatch run every 15-minutes during day. Check your schedule for specific times.

Bikes on Buses

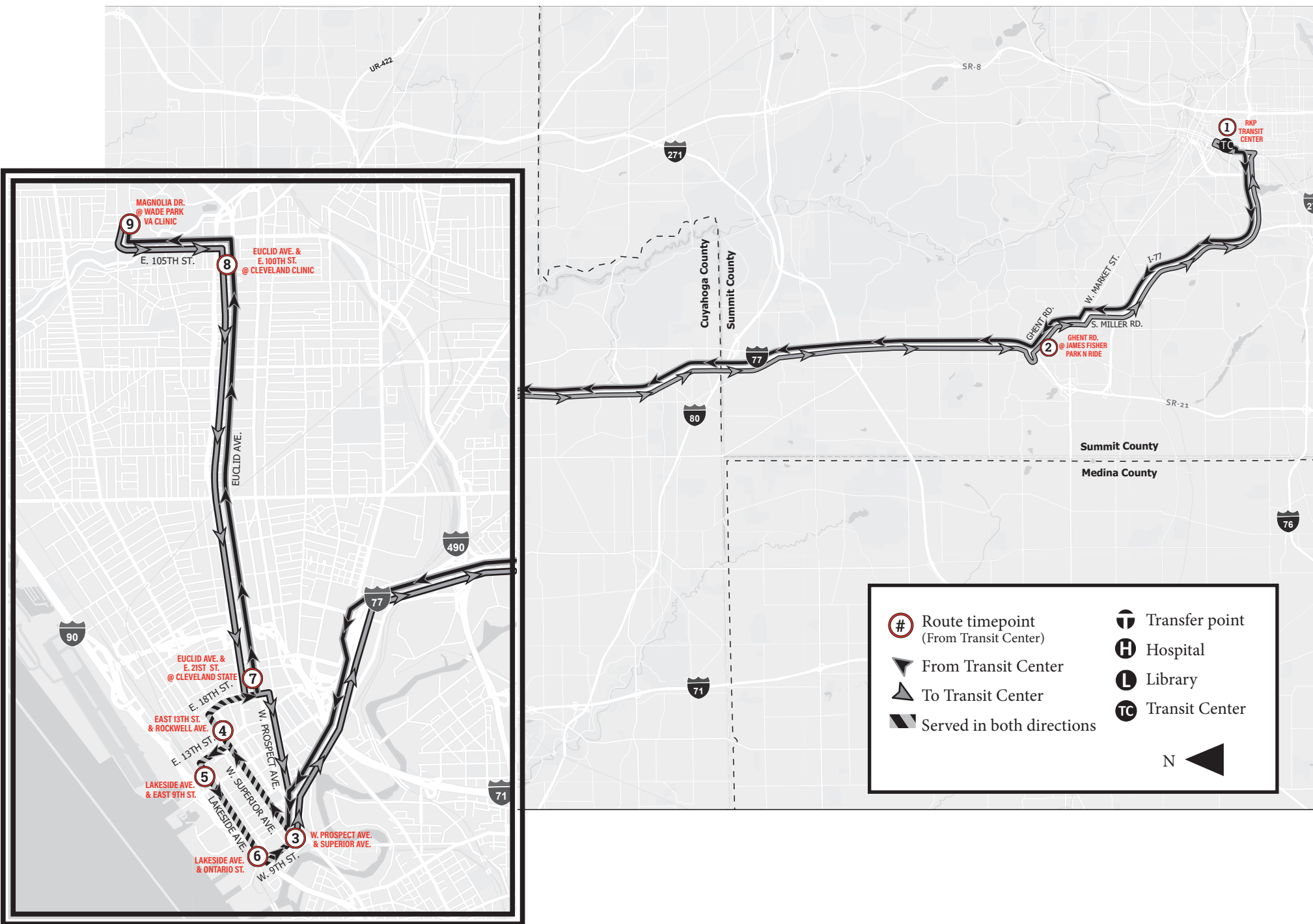
Bike racks are available on all METRO line-service buses.

Accessibility

METRO's entire fleet is accessible and ADA compliant.

All Buses Have Free WiFi

Social Media



FROM RKP Transit Center								
RKP Transit Center	Ghent Rd @ James Fisher Park N Ride	W. Prospect Ave. & Superior Ave.	East 13th St. & Rockwell Ave.	East 9th St. & Lakeside Ave.	Lakeside Ave. & Ontario St.	Euclid Ave. & E. 21st St. @ Cleveland St.	Euclid Ave. & E. 100th St. @ Cleveland Clinic	Magnolia Dr. @ Wade Park VA Clinic
1	2	3	4	5	6	7	8	9
5:30	5:49	6:18	-	-	-	6:30	6:39	6:45
6:30	6:50	7:19	7:25	7:27	7:28	7:39	7:48	7:54
12:00	12:22	12:51	12:57	12:59	1:00	1:13	1:24	1:30
2:00	2:22	2:51	2:57	2:59	3:00	3:12	3:22	3:28
2:30	2:52	3:21	3:27	3:29	3:30	3:42	3:52	3:58

*PM times are bold

TO RKP Transit Center								
Magnolia Dr. @ Wade Park VA Clinic	Euclid Ave. & E. 100th St. @ Cleveland Clinic	Euclid Ave. & E. 21st St. @ Cleveland St.	W. Prospect Ave. & Superior Ave.	East 13th St. & Rockwell Ave.	Lakeside Ave. & Ontario St.	Ghent Rd @ James Fisher Park n Ride	RKP Transit Center	
9	8	7	3	4	5	6	2	1
6:52	6:57	7:07	7:19	7:25	7:27	7:28	7:59	8:19
8:12	8:17	8:27	8:39	8:45	8:47	8:48	9:20	9:40
1:34	1:39	1:49	1:58	2:04	2:06	2:07	2:40	3:00
3:48	3:53	4:04	4:16	4:22	4:24	4:25	4:58	5:18
4:27	4:32	4:43	4:55	5:01	5:03	5:04	5:37	5:57

Route timepoint (From Transit Center)

▶ From Transit Center

▲ To Transit Center

▬ Served in both directions

T Transfer point

H Hospital

L Library

TC Transit Center

N