METRO RTA ANNUAL & MONTHLY BOARD MEETING MINUTES ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM TUESDAY, SEPTEMBR 24, 2024 9:00 AM

Trustees Present: Mark Derrig, Dana LaGarde, Renee Greene, Robert DeJournett,

Christine Marshall, Chuck Rector, Bob Konstand, John Valle,

Donald Christian, and Nicole Squire

Trustees Excused: Gary Spring

Trustees Absent: David Prentice

METRO Team

Members Present: Dawn Distler, Gert Wilms, Jarrod Hampshire, Angela Neeley,

Tatia Harris, Molly Becker, Laura Adkins, Nathan Leppo,

Bambi Miller, Jay Hunter and Jessie Dent

CALL TO ORDER

Mr. Mark Derrig called the meeting to order at 9:02 am.

AUDIENCE PARTICIPATION

Ms. Pamela Pinkey-Butts (Apostlett Prophetess) spoke for five minutes.

RECOGNITION

BOARD MINUTES Mr. Robert DeJournett a motion to approve the minutes from the August's meeting. Ms. Renee Greene 2nd the motion. The minutes were unanimously approved.

COMMITTEE REPORTS & RESOLUTIONS

CUSTOMER EXPERIENCE & SERVICE PERFORMANCE COMMITTEE REPORT Chair: John Valle

The Committee met on September 19th and KPIs were reviewed. There was one resolutions recommended by the committee.

RESOLUTION 2024-15 Per Resolution 2019-19, METRO has an existing five (5) year contract with Gillig LLC for the purchase of up to 91 line service buses.

Mr. John Valle on behalf of the committee made a motion to approve the resolution. Ms. Renee Greene 2nd the motion.

All presented voted "aye".

The resolution was approved.

Another event we attended was Women Supporting Women at Hardesty Park. Ms. Dawn Distler had the opportunity to meet many women in leadership roles and she was invited to speak for a few minutes. Ms. Tatia Harris was also present along with the Vote Bus, which attracted a lot of attention, with many people taking pictures in front of it. There was a strong presence of people supporting the school levy and overall, we were warmly received.

Members from our administrative group will be attending the National Annual APTA TRANSform Conference in Anaheim, CA.

Mr. Robert DeJournett noted that Ms. Dawn Distler will get recognized for being Outstanding CEO of the Year. Ms. Dawn Distler confirmed that she plans to return with the award.

Ms. Dana LaGarde inquired whether people were able to register on the Vote Bus. Ms. Dawn Distler confirmed that we has been made available at various events.

Mr. Robert DeJournett mentioned that NAACP was present later that day to handle voter registration. Ms. Dawn Distler clarified that METRO does not organize the voter registration efforts but noted that some county officials have requested the Vote Bus for their events.

Ms. Molly Becker added that the Vote Bus wrap will remain in place for the next two years.

Ms. Dana LaGarde asked if there would be any coverage in the Akron Beacon Journal regarding the Outstanding CEO award. Ms. Molly Becker responded that a press release had already been sent out prior to the event, and she will send another release with photos from the awards ceremony.

The next scheduled Board Meeting is October 29th.

ADJOURNMENT

Meeting adjourned at 9:28 am.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

DATE APPROVED: October 29th, 2024

MARK DERRIG, PRESIDENT DAWN S. DISTLER, CHIEF EXECUTIVE OFFICER/ SECRETARY-TREASURER