

METRO REGIONAL TRANSIT AUTHORITY

Safety, Equity, & Planning Committee

MARCH 20, 2025

CHAIR: MR. ROBERT DEJOURNETT
MEMBERS: MS. DANA LAGARDE,
MR. DAVID PRENTICE, MS. RENEE GREENE,
MR. DONALD CHRISTIAN,
AND MS. CHRISTINE MARSHALL



**METRO RTA
SAFETY, EQUITY AND PLANNING
COMMITTEE MEETING AGENDA
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM
THURSDAY, MARCH 20, 2025**

ITEM 1: CALL TO ORDER

ITEM 2: APPROVAL OF MINUTES FROM THE FEBRUARY MEETING

ITEM 3: SUB-COMMITTEE REPORTS:

2024 Highlights | Tatia Harris

Planning Report | Nathan Leppo

- KPIs

2024 Annual Report | Kyle Stewart

Training | Holly Sims

- 2024 Highlights
- KPIs

Safety Report | Quentin Wyatt

- 2024 Highlights
- KPIs

Transit Police Statistics | Shawn Metcalf

ITEM 4: RESOLUTIONS FOR CONSIDERATION:

ITEM 5: OTHER BUSINESS:

ITEM 6: CALL FOR ADJOURNMENT

Planning/Mobility/Community Impact

Charting Success in 2024



PLANNING HIGHLIGHTS

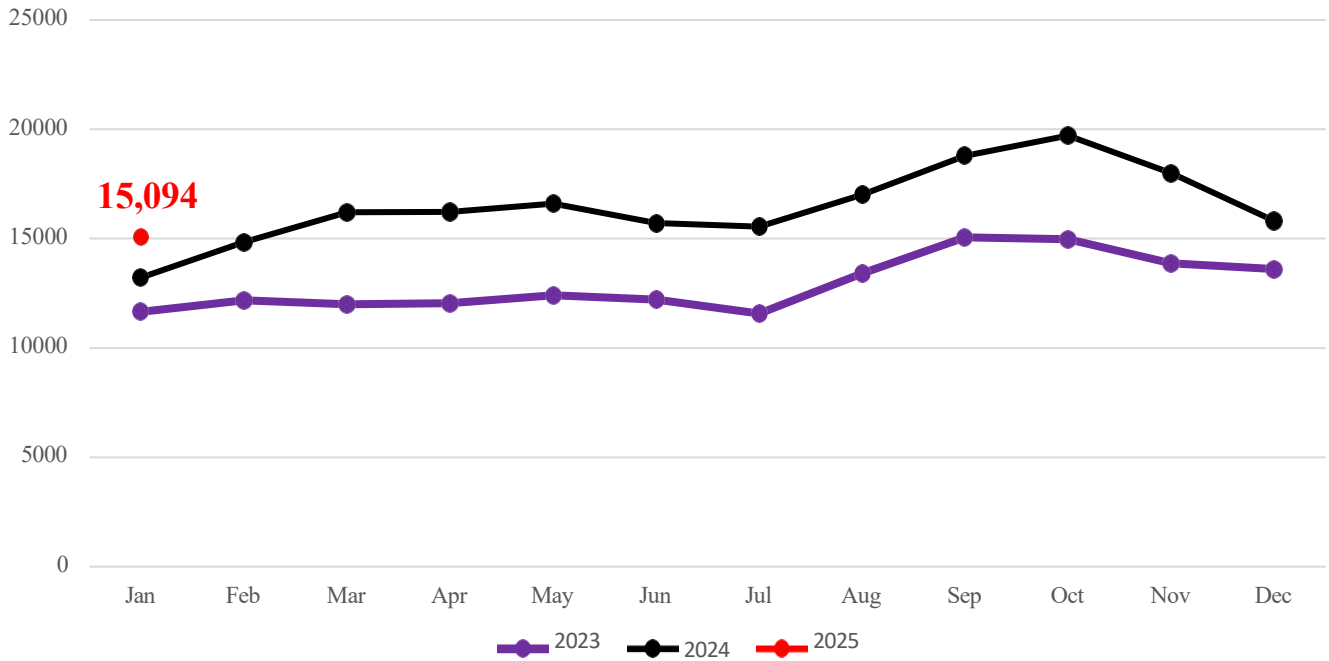
- **Strong Ridership Recovery** – Achieved and sustained ridership levels not seen since before the COVID-19 pandemic, reflecting effective service planning and community engagement.
- **Grocery Bus Initiative** – Advanced efforts to combat food deserts in Akron with an improved Grocery Bus service, incorporating lessons learned from previous iterations.
- **Data-Driven Decision Making** – Increased utilization of data for planning and performance analysis, with continued collaboration to enhance internal data processes.
- **Physical Environment Improvements** – Worked to install new trash receptacles at key bus stops and explored shelter enhancements in collaboration with local municipalities like Cuyahoga Falls.
- **Departmental Growth & Efficiency** – Focused on staff training, collaboration, and updating SOPs, ensuring a more effective and cohesive department.
- **Grant & Funding Successes** – Strengthened grant management processes to secure funding for METRO initiatives, supporting transit improvements and sustainability efforts.

MOBILITY/COMMUNITY IMPACT HIGHLIGHTS

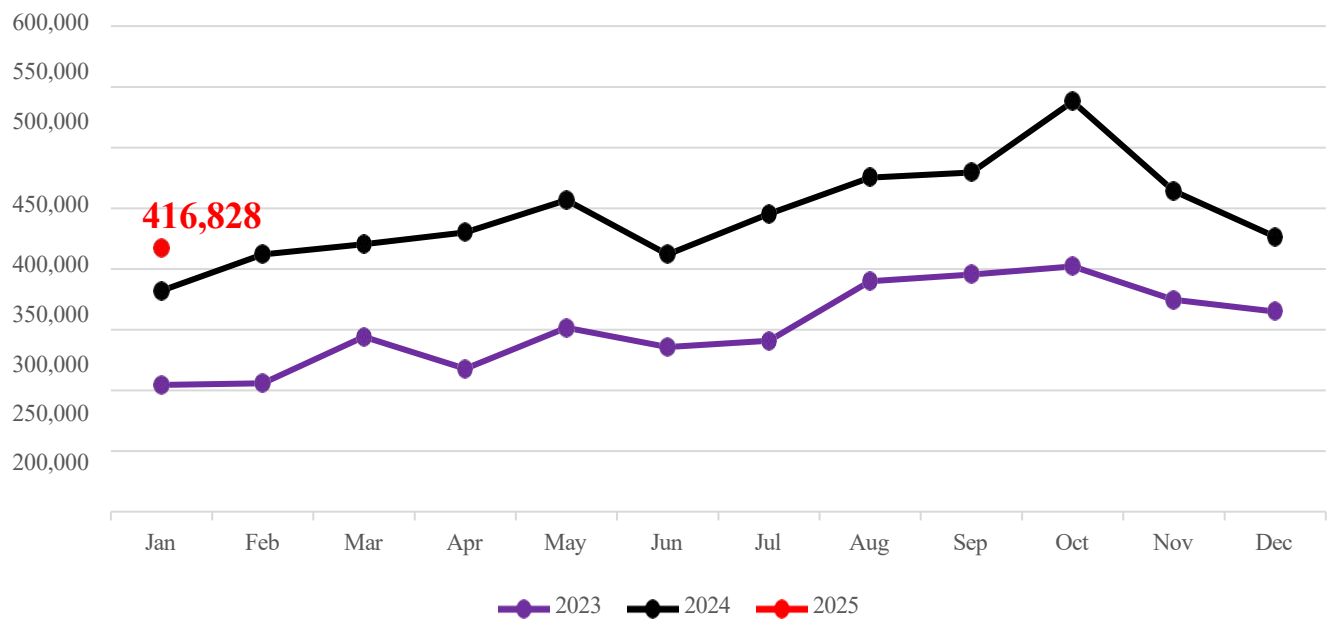
- **ADA Applications**- experienced a 36% increase in applications processed from the previous year due to increased outreach & education of additional services available.
- **Stand Down** saw an 18% increase from the previous year in total number of veterans served. This allowed METRO to register veterans for services and educate on new routes. METRO donated 401 bus passes during this event.
- **Mobility Device assessments** increased by 31%. During these assessments passengers are briefed on safety and proper securement of their mobility devices, increasing their ability to self-advocate.
- **Individualized Travel Training** efforts increased by 25%.



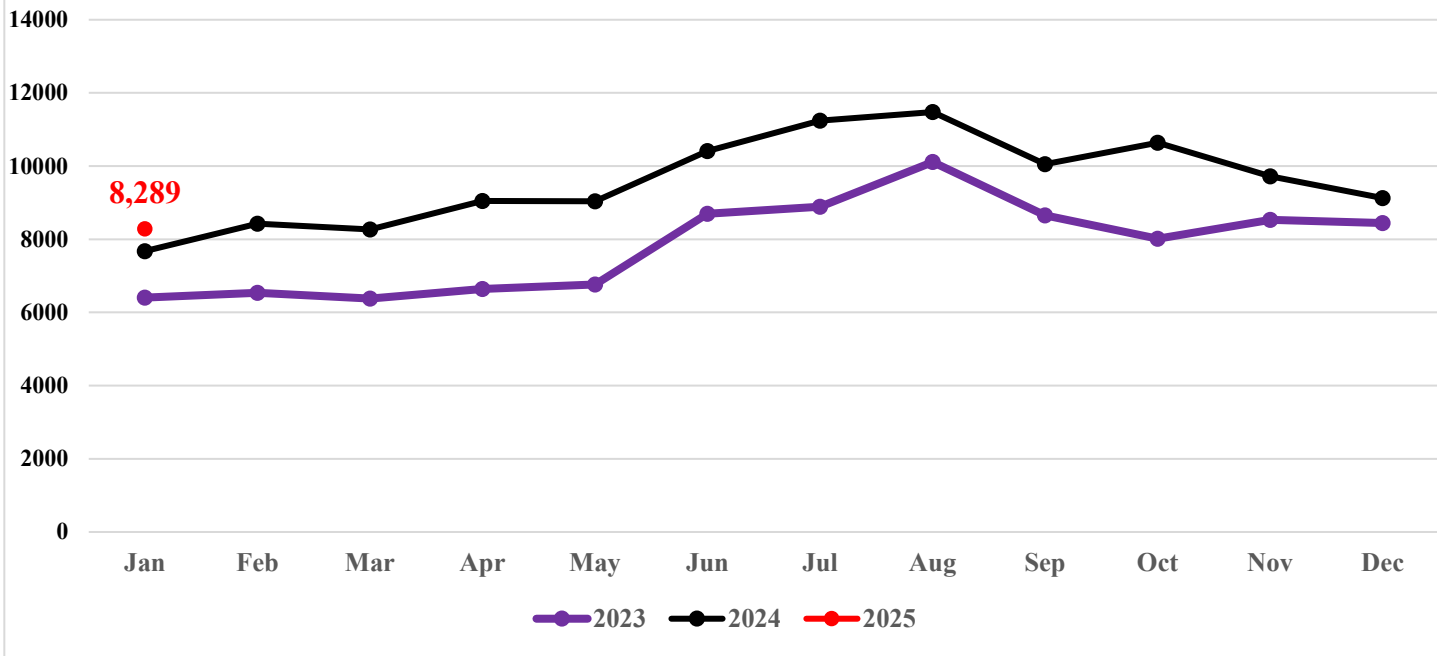
Average Weekday Ridership - Fixed Route



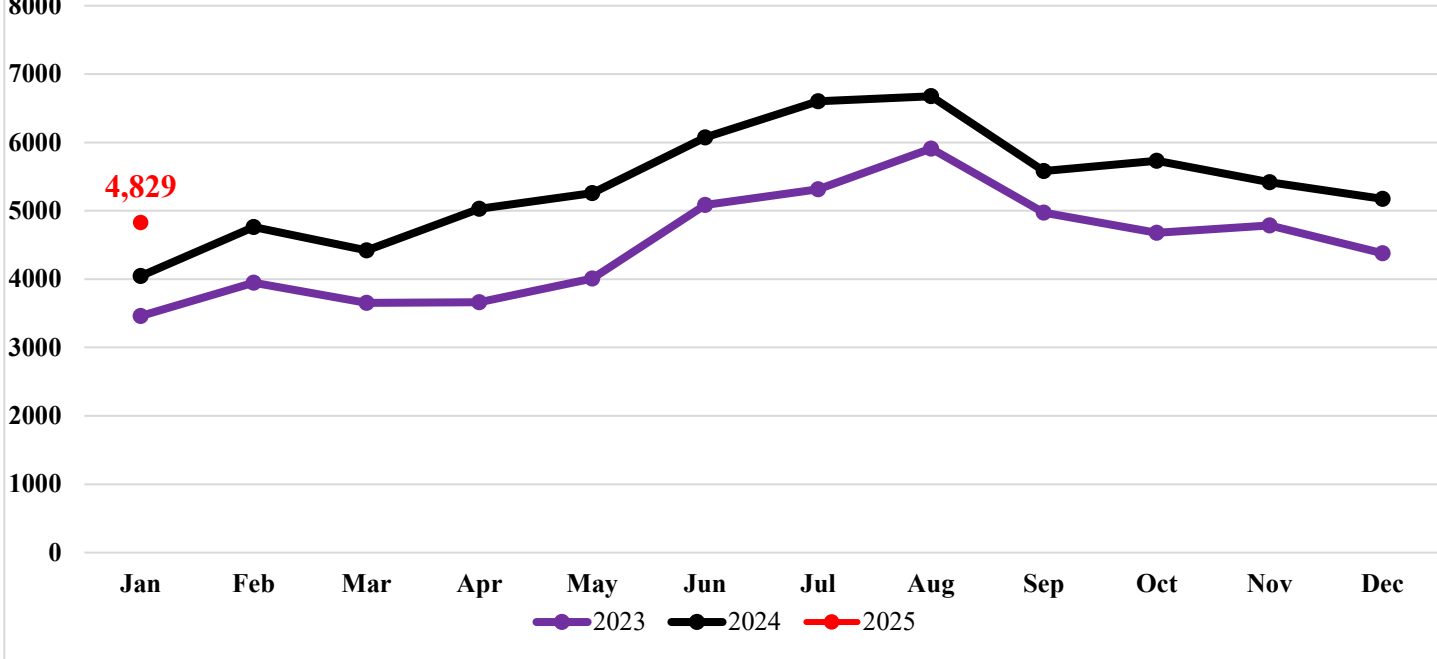
Total Ridership (Combined Demand Response and Fixed Route)



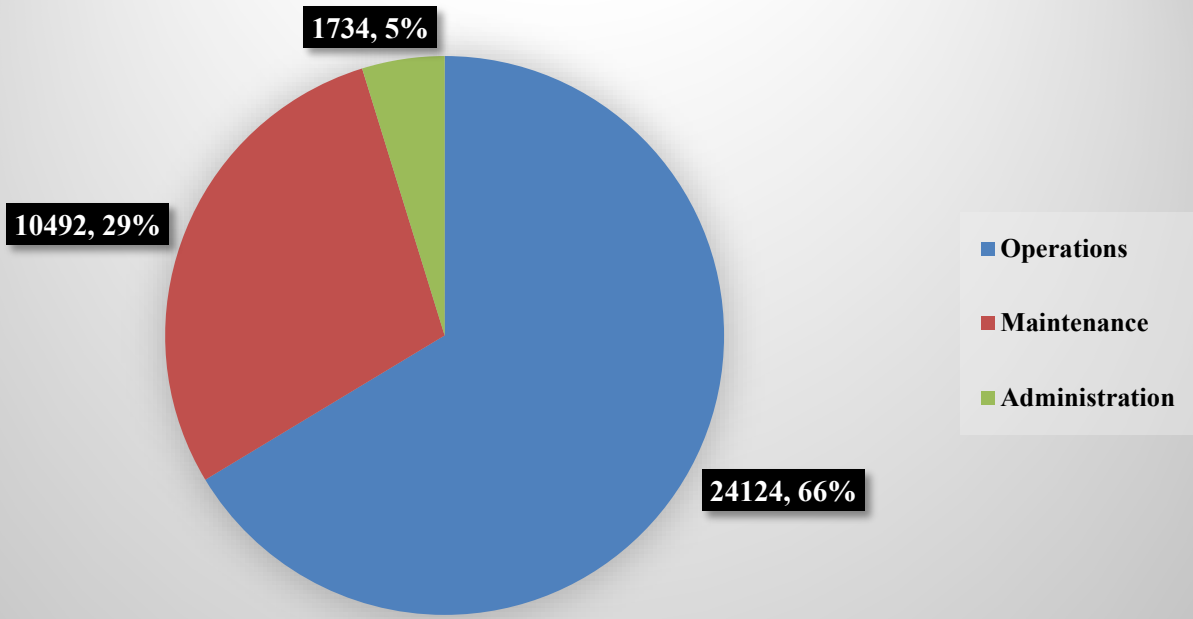
Average Saturday Ridership - Fixed Route



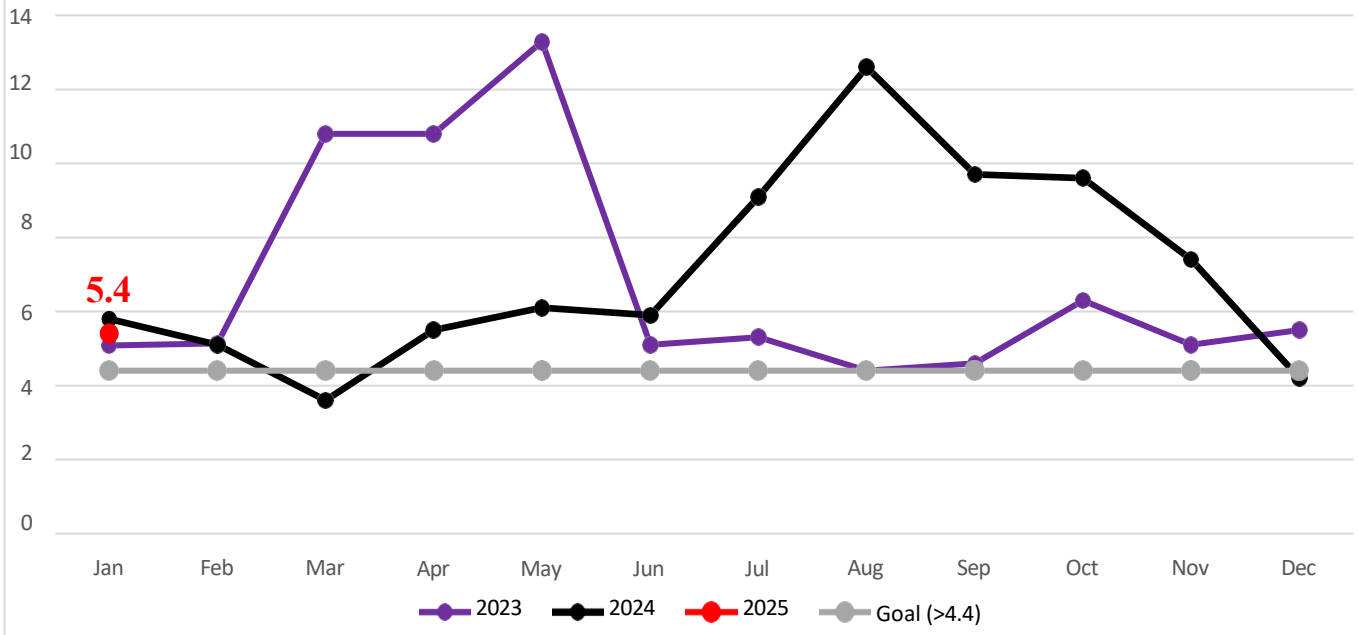
Average Sunday Ridership - Fixed Route



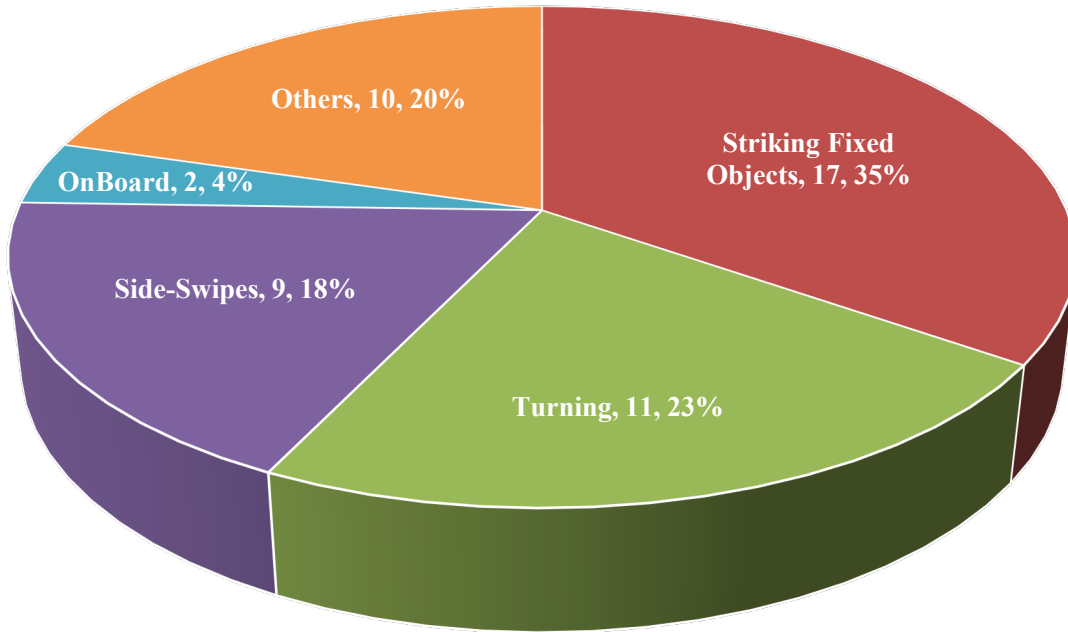
METRO Training Hours 2024



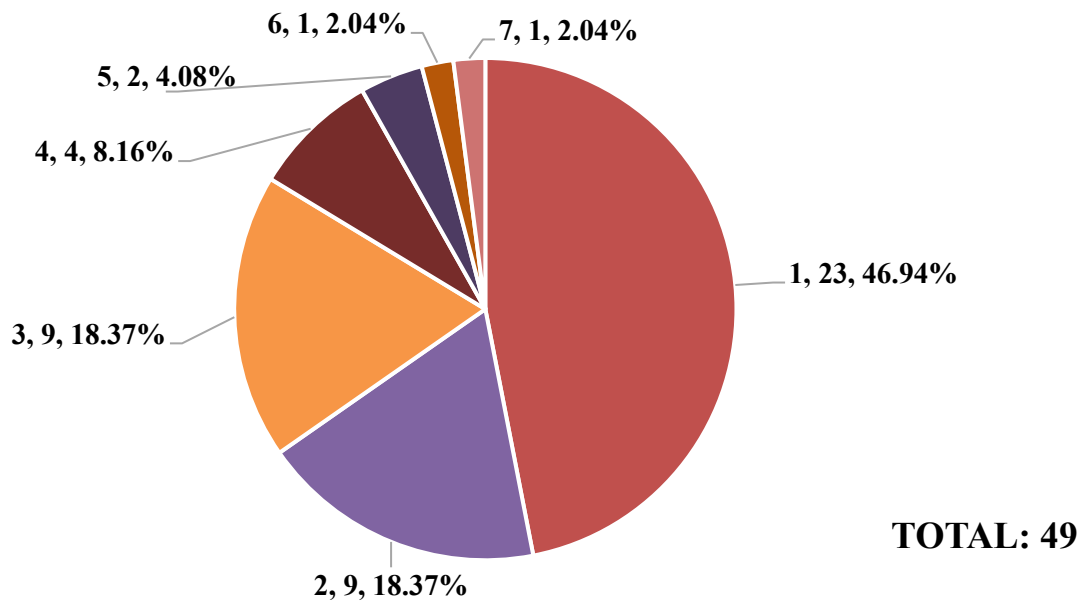
Training Hours Per Employee



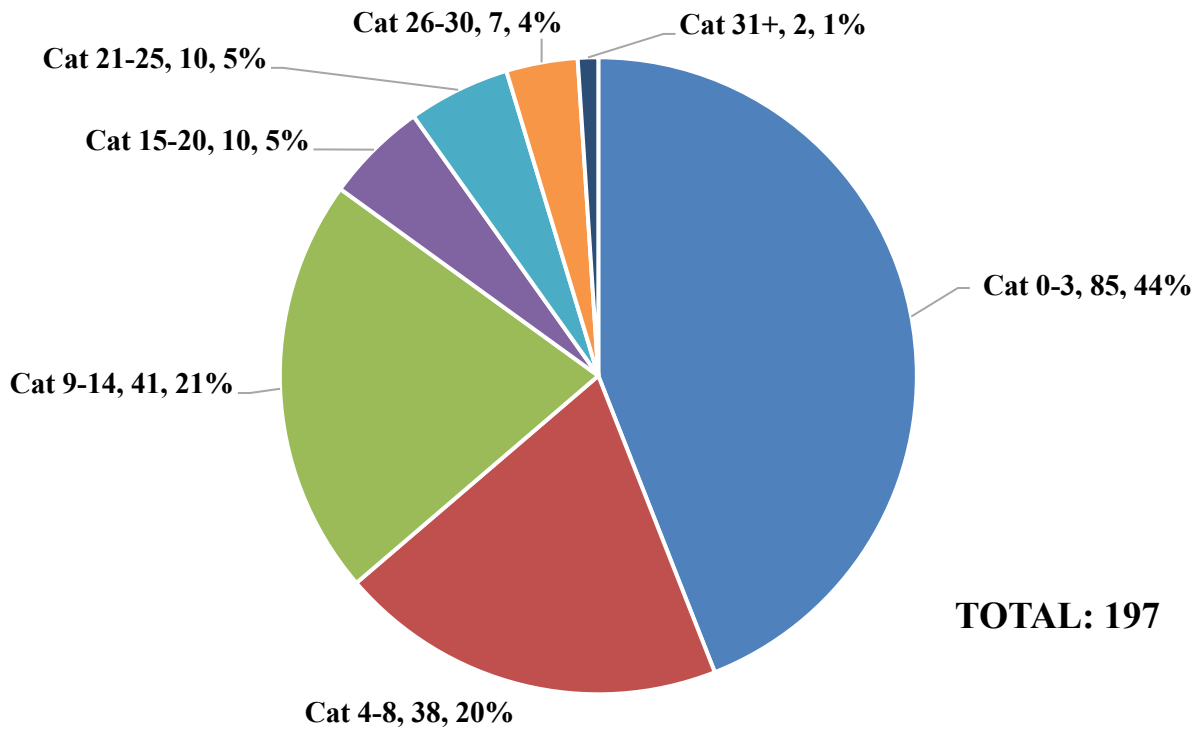
2024 TYPES of PREVENTABLE ACCIDENTS



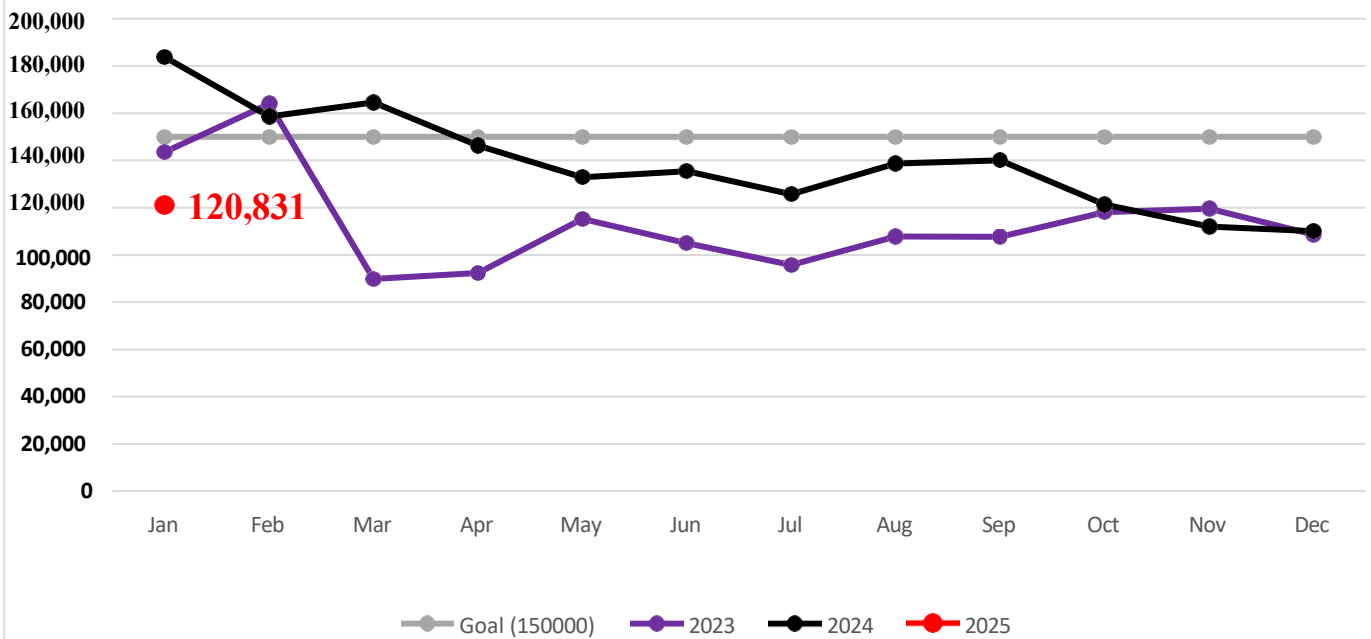
2024 TOTAL PREVENTABLE ACCIDENTS BY SENIORITY



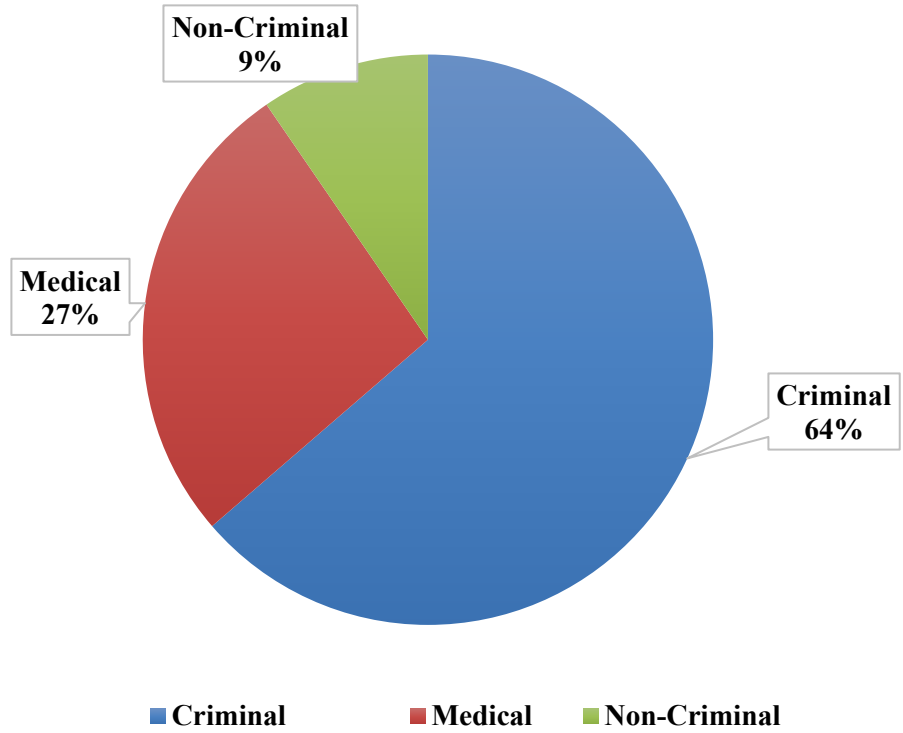
2020 - 2024 TOTAL PREVENTABLE ACCIDENTS BY SENIORITY



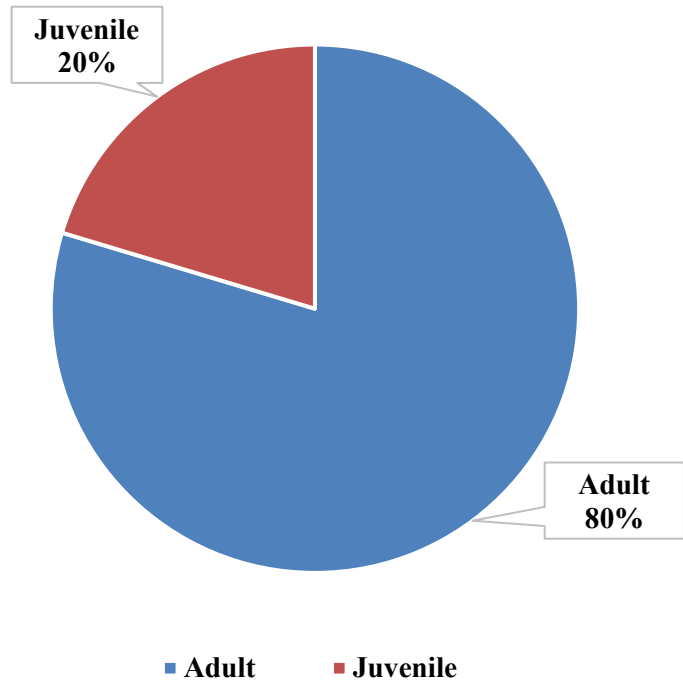
Miles Between Preventable Accidents



Transit Police Statistics 2024



Criminal Report Breakdown



OTHER BUSINESS

CALL FOR ADJOURNMENT

Mr. Chuck Rector made a motion to adjourn the meeting.

Adjourned at 9:55 am

**DAWN S. DISTLER,
CHIEF EXECUTIVE OFFICER/
SECRETARY-TREASURER**

Date (MM/DD/YYYY)

**METRO RTA
SAFETY, EQUITY, AND PLANNING
COMMITTEE MEETING MINUTES
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM
THURSDAY, FEBRUARY 20, 2025**

Committee

Members Present: Robert DeJournett, Dana LaGarde, Dave Prentice, Renee Greene and Christine Marshall

Trustees Present: Mark Derrig, John Valle, Gary Spring, Chuck Rector, Bob Konstand, Donald Christian and Nicole Squire

Trustees Excused:

Trustees Absent:

METRO Team

Members Present: Dawn Distler, Gert Wilms, DeHavilland Mc Call, Angie Neeley, Shawn Metcalf, Molly Becker, Grace Doyle, Jamie Saylor, Quentin Wyatt, Laura Adkins, Nathan Leppo, Kyle Moeglin, and Brynn Overly-Nguyen

CALL TO ORDER

Mr. Robert DeJournett called the meeting to order at 9:50 am.

APPROVAL OF MINUTES FROM THE JANUARY MEETING

Mr. Donald Christian made a motion to approve minutes from the January meeting. Ms. Dana LaGarde 2nd the motion. The minutes were unanimously approved.

SUB-COMMITTEE REPORTS

Planning Report | Nathan Leppo

KPIs were reviewed.

Training Development | Shawn Metcalf

KPIs were reviewed.

Safety | Quentin Wyatt

KPIs were reviewed.