

**METRO RTA  
SEP (SAFETY, EQUITY, AND PLANNING)  
COMMITTEE MEETING MINUTES  
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM  
THURSDAY, APRIL 18, 2024**

**Committee**

**Members Present:** Robert DeJournett, Dana LaGarde, Christine Marshall

**Trustees Present:** Vincent Rubino, John Valle, Bob Konstand

**Trustees Excused:** Gary Spring

**Trustees Absent:** Don Christian, Renee Greene, Dave Prentice

**METRO Team**

**Members Present:** Dawn Distler, Gert Wilms, Jarrod Hampshire, Angela Neeley, Tatia Harris, Jay Hunter, DeHavilland McCall, Shawn Metcalf, Molly Becker, Laura Adkins, Grace Doyle, Stephanie Hottle, Bambi Miller, Eric Scott, Jamie Saylor, Meagan Greathouse, and Nathan Leppo.

**CALL TO ORDER**

Ms. Dana LaGarde called the meeting to order at 9:37 am.

**APPROVAL OF MINUTES FROM THE MARCH MEETING**

Mr. Chuck Rector made a motion to approve minutes from the March meeting. The minutes were unanimously approved.

**SUB-COMMITTEE REPORTS**

**Planning Report | Tatia Harris**

Ms. Tatia Harris introduced Nathan Leppo as the Director of Strategic Planning and Development.

KPIs were reviewed.

**Safety & Security Report | Shawn Metcalf**

KPIs were reviewed.

**Community Impact Report | Bambi Miller**

KPIs were reviewed.

## **Travel Training and Mobility Device Assessments Overview | Meagan Greathouse**

Ms. Meagan Greathouse summarized the training stating that we will receive requests. Depending on the request, which can be of any nature from needing assistance with the app, to bus schedules, etc. The goal after training is for a rider to feel safe and comfortable riding on buses. The mobility device assessments will take place when a new device is purchased or every five years for new and existing passengers. The assessments will insure that the devices fit the current vehicle limitations which assists with determining eligibility and transport compliance. Meagan will be reporting quarterly on the progress.

A question was asked about mobility devices for a passenger who is using the Metro Direct versus Metro ADA service. Their device information is not in our system but there is different assistance for passengers which include a ramp or lift.

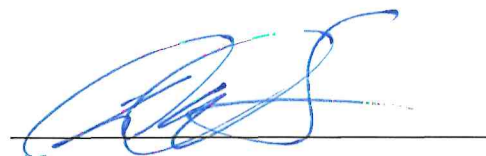
## **RESOLUTIONS FOR CONSIDERATION**

## **OTHER BUSINESS**

Ms. Tatia Harris offered Eclipse Highlights which included sharing our average ridership is around 13,000 and on the day of the Eclipse it was 11,773.

## **CALL FOR ADJOURNMENT**

Adjourned at 9:56 am



**DAWN S. DISTLER,  
CHIEF EXECUTIVE OFFICER/  
SECRETARY-TREASURER**

5 / 28 / 2024

**Date (MM/DD/YYYY)**